

Our 5 Point Guarantee

1

We guarantee 100% Customer Satisfaction

At Walkers, our main aim is to help you the customer. After all it is you who keep us in business! We want you to enjoy shopping with us so that whenever you need a home or garden product you will visit us. If at any time you are not completely satisfied with any of our products or services just let us know and we will rectify it.

2

We guarantee a no quibble returns policy

If you've bought too many tins of paint we'll take them back. If your new bath mat doesn't match your carpet we'll take it back. In fact if you're not happy with any item you've bought from us just return it to us within 28 days in the original unopened and undamaged packaging along with your till receipt for a full refund or credit note.

3

We guarantee competitive prices every day

Being part of the Mica group gives us enormous spending power with our suppliers. Which in return means that you the customer can be sure of getting competitive prices on leading brands plus good, honest, value for money every day.

4

We guarantee personal service

Personal service is guaranteed, a thing so often lacking these days. With years of experience within the industry we can help you to choose the right product to suit your needs. Furthermore if we don't have what you need in stock we'll order it in for you, just ask. We really are here to help.

5

We guarantee to be here when you need us

We are open seven days a week, including Sunday afternoons. If you need advice on any task or want to check on our stock, you can phone us, fax us, email us or visit us in store and you'll be sure of a prompt, helpful and friendly service every time.



What sets us apart from our competitors is excellent service, good advice and great value, underpinned by our 5 point guarantee.

Walkers
HOME & garden
centre